



Frequently Asked Questions

University Testing Center
Computer-Based General Knowledge Test

Which portions of the General Knowledge Test are available on the computer?

The English Language Skills, Reading, and Mathematics subtests of the **General Knowledge Test** are available on computer. **Essay is the only subtest not offered on the computer.**

How many questions are in each subtest of the General Knowledge test? What is the time limit?

The time allowed for the General Knowledge computer-based test is the same as that allowed for the paper and pencil tests. The chart below summarizes the total time allowed, in minutes, and the approximate number of items for each exam.

| Examination Name | Total Time Allowed* (in minutes) | # of Items (approx.) |
|---|--|---------------------------------|
| General Knowledge English Language Skills | 40 min + 15 min = 55 min | 40 |
| General Knowledge English Language Skills & Math | 40 min + 100 min + 15 min = 155 min | 85 |
| General Knowledge English Language Skills & Reading | 40 min + 40 min + 15 min = 95 min | 80 |
| General Knowledge English Language Skills, Reading & Math | 40 min + 40 min + 100 min + 15 min = 195 min | 125 |
| General Knowledge Math | 100 min + 15 min = 115 min | 45 |
| General Knowledge Reading | 40 min + 15 min = 55 min | 40 |
| General Knowledge Reading & Math | 40 min + 100 min + 15 min = 155 min | 85 |

- Total Time allowed includes the time allowed for the actual test + a 15 minute tutorial and demographic questionnaire.

How do I register to take the General Knowledge Test on computer?

Registration is only available on-line and with payment by credit card or electronic check. To register, you must access the following website at www.fl.nesinc.com.

When is the General Knowledge Test offered on computer?

The FTCE is offered on computer five (5) days a week (Monday through Friday). It is also offered one Saturday per month. The Computer-Based Test office is open 8:00 AM – 8:00 PM Monday and Thursday, 8:00 AM – 5:00 PM Tuesday and Wednesday, 8:00 AM – 5:00 PM Friday, and 8:00 AM – 5:00 PM selected Saturdays for administering exams. There is no stand-by or walk-in testing available.

Where is the General Knowledge Test offered on computer?

Our office is located at the University of Central Florida in Howard Phillip’s Hall, room 106.

How much does the General Knowledge Test cost and can I reschedule my appointment?

The cost of taking the General Knowledge test is the same whether you take one, two, or all three portions of the exam. The current test fee is \$25. The cost of examinations is subject to change.

What must I bring on test day?

FTCE candidates **must bring a government-issued form of identification for their primary form of ID**. There will be **no exceptions** to this rule. The primary ID must have a clear photo and signature, such as a driver's license, state-issued ID card, U.S. military ID (with visible signature), or passport. The second ID must have either a photo or a signature, such as a Social Security card or student ID. Both forms of ID must be valid, unexpired and printed in English.

Can I bring calculators, dictionaries, or other test aids?

You can **NOT** bring calculators (including calculator watches), reference books, rulers, compasses, etc. on the test day. A calculator, scratch paper, and pencils will be provided for those taking the General Knowledge Mathematics subtest.

How soon will I get my pass / not pass status?

The unofficial pass / not pass status will be provided at the end of each appointment for the General Knowledge subtest(s) that you complete. You will be mailed an original score report approximately two to three weeks after the date of testing.

How often can I take the General Knowledge Test?

A person may **NOT** re-take the same examinations sooner than the 31st day after a previous attempt of the same test. There will be a fee each time you take the test. Scores earned in a subsequent retake within thirty-one (31) days will be invalid.

How can I study for the General Knowledge Test?

Study guides are available to help candidates prepare for the General Knowledge Test. To purchase a test preparation guide you may download an order form at the website http://www.fl.nesinc.com/FL_testprep.asp The Student Academic Resource Center (SARC) at UCF, located in Howard Phillip's Hall, room 113, also has select General Knowledge study guides available for use on-site. SARC can be reached at (407) 823-5130. A General Knowledge Mathematics Workshop is held periodically through out the year. For updated information regarding this workshop check the website at www.sarc.sdes.ucf.edu. Copies of General Knowledge Test study materials may also be found in many Florida university libraries and in a limited number of college bookstores.

Who do I call if I have any additional questions?

Call (407) 823-5109 or visit our web site at www.testing.sdes.ucf.edu.